

Background information

Following the visit from Mr Piker and Councillor Pollock to the Carers Partnership Board on 13 June, it has been arranged that Debi Game is going to seek and collate feedback from the Carers PCB and SUCO Board, working to a deadline of close of business on Wednesday 18 July 2012.

Terms of Reference and Timescales

The theme (Terms of Reference) of the review is:

- Removing current barriers and avoiding future barriers, for adults in Wycombe district to enable open access to independent living, in the following key areas: Housing, planning, the built environment, transport, employment, leisure, and information.

Additional points of Terms of Reference

- The review will focus on services that WDC provides to adults with disabilities
- The review will look at practical issues from the customer perspective
- Joined up working in how WDC connects with its partners will be a key focus
- Any recommendations would be cost neutral (based on current budgets)
- Any recommendations from the Improvement and Review Commission would be addressed to WDC Cabinet in the first instance

The draft TFG report will be written by the end of July.

In September the WDC Improvement and Review Commission will read the final report and add any of their own comments. Wycombe District Council Cabinet will discuss the report on 5 November 2012.

Seeking feedback

The questions below relate to how the following can be accessed by those with a disability

Transport
Employment
Leisure
Housing
Town Centres
Access to information

Please state whether the feedback is from the perspective of a carer, service user or is on behalf of a service or organisation (and if so, state the position within the organisation). It was felt that using the same questions for all is simpler than different sets of questions, but we do rely on respondents stating which group(s) they are in.

The questions

For each of the 6 areas listed above:

- If you use this service, how do you use it?
- Is there anything that is working well from your point of view?
- If you do not use this service but would like to, what is preventing you?

If you have had any problems using this service, what are they?

What changes or improvements would you suggest?

The Chairman has asked if members of the PSDPB could kindly spare some time to assist with a response to WDC's review on services to people with disabilities by answering the questions in the email below from Ted Piker.

Feedback should be returned directly to Ted Piker (Ted.Piker@wycombe.gov.uk) by 18 July 2012.